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1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *
2	Q. When you said that companies would	2	was the number that was being discussed?
3	come to you, was that based on anybody	3	A. Nutrisystem offered us, I don't want
4	soliciting them?	4	to give the wrong numbers, but somewhere around
5	A. No. No. Nutrisystem. Companies 12:50PM	5	\$50 million. 12:51PM
6	came to us.	6	Q. And do you recall what the number was
7	Q. Was the company for sale?	7	when the company was actually sold?
8	A. We were listening to offers. That's	8	A. We were originally promised somewhere
9	what pretty much created the interest of us	9	about \$10 million and I'm not sure what happened
10	selling the company. 12:50PM	10	because I wasn't here, but it winded up a couple 12:51PM
11	Q. Was there a discussion before the	11	hundred thousand dollars each partner wounded up
12	Asset Purchase Agreement about maybe selling the	12	receiving.
13	company?	13	That's from Kevin so something
14	MR. KEYHANI: Objection to form in	14	happened. I'm not sure why it dropped because I
15	terms of characterization of the document. 12:50PM	15	wasn't here, but originally it was discussed \$10 12:52PM
16	But you can answer the question.	16	million and it winded up going down to a couple
17	A. Before we sold the company were there	17	hundred thousand dollars. I mean really
18	discussions? We had meetings of selling the	18	Q. Would it be accurate
19	company.	19	MR. KEYHANI: Please let him finish.
20	Q. And was it discussed at those 12:50PM	20	Were you finished with your answer? 12:52PM
21	meetings maybe we should sell the company?	21	THE WITNESS: Yeah.
22	A. We discussed it. Yeah, we were	22	A. Like I said, I wasn't here, so pretty
23	interested in selling it if the number was right	23	much I had no control over that because I was
24	of course.	24	away, but all I kept hearing was that we're
25	Q. Okay. And in those discussions, what 12:51PM	25	getting less, we're getting less, we're getting 12:52PM
1	Page 88 * ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	Page 89 * ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *
2	less and I don't know why.	2	there's a reason why right now we're growing
3	I did the marketing and advertising	3	because of my marketing efforts. And once
4	for the company. I mean that's my forte.	4	again, that's a combination of a lot of
5	That's what I do. I'm very good at it. I'm not 12:52PM	5	different things that we do with marketing that 12:53PM
6	saying it in a cocky way. It's just, you know,	6	helps to acquire the clients.
7	I built two great companies and going on my	7	Q. Would it be accurate to say that you
8	third company, so I definitely understand the	8	did not have any part in the negotiations of the
9	market better than anyone out there as far as I	9	agreement because of your incarceration?
10	have that formula and I can acquire clients 12:52PM	10	<ul> <li>A. I was there for the beginning part 12:53PM</li> </ul>
11	very, very easily because I have that formula, I	11	when we were talking about \$10 million, but I
12	created that formula.	12	wasn't there I don't know what created us
13	So I guess with me not being here,	13	only getting 250,r \$300,000. I don't know what
14	let's go back to Zone Gourmet, they had 3,000	14	happened to create that, and once again, I had
15	clients. When I left that company, it went down 12:52PM	15	no control because of where I was. 12:54PM
16	to 500 clients.	16	Q. So when you came out of prison, did
17	I don't know what Chefs Diet is doing	17	you seek to go back to Chefs Diet?
18	right now, but I wouldn't assume that they're	18	A. Kevin, when I was in when I was
19	doing 4,300 clients or 4,000, 3,000 clients like	19	there in prison, about a month before I was
20	they were when we gave them the company, but I'm 12:53PM	20	released, a month or two months before, Kevin 12:54PM
21	not sure. Maybe they are.	21	took an eight-hour trip to visit me. Kevin
22	So but, you know, without the	22	offered me a million shares and \$2,500 a week
23	marketing, without, you know, and I'm not going	23	because he said I could single-handedly bring
	to pat myself on the back, but I understand the	24	the company he knew he believed in me that
25	marketing better than most. And, you know, 12:53PM	25	I could bring the company back to where it was. 12:55PM

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1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	Kevin made me that offer. Kevin sent an email	2	Q. When you say you looked at his
3	ou to all the shareholders saying that the old	3	numbers, what
4	CEO is coming he offered me \$2,500 a week and	4	<ol> <li>He showed me something that was like</li> </ol>
5	a million shares. 12:55PM	5	a half a million dollars. He said, "We're only 12:56PM
6	He took that trip to visit me in	6	losing a half a million dollars."
7	Allenwood right before I was released, and made	7	And I told Kevin, "That's a half a
8	me that offer because he said, "You can fix the	8	year." I said, "You're not showing me your
9	company." He said the company was losing money	9	annual numbers" I said, "so you're
10	at that point. They didn't know how to do the 12:55PM	10	probably losing about a million a year." 12:56PM
11	marketing and the advertising so he took that	11	He said, "Right, but you can fix
12	trip to visit me and made me that offer.	12	that."
13	He sent an email out to all his	13	It's a lot of work taking a company
14	investors, which we're looking to get that	14	that's declining like that and trying to fix it.
15	email, saying that the CEO was coming back, 12:55PM	15	I didn't want to get involved with that. 12:56PM
16	great news. And I'm coming back to, you know,	16	Q. Is it more or less work strike
17	bring growth to the company again.	17	that.
18	When I came home, I looked at his	18	Is it more work to try and rebuild an
19	numbers and I seen that he was losing \$1 million	19	existing company or to start a totally new
20	a year, and at that point I decided I didn't 12:55PM	20	company? 12:57PM
21	want to get involved in something like that. It	21	MR. KEYHANI: Objection to form.
22	seemed like just way too much work for me to get	22	You can answer.
23	involved in.	23	A. I don't know. I don't know. I
24	But Kevin believed in my ability and	24	haven't done both of them together, so I can't
25	that's why he took that eight-hour trip. 12:56PM	25	give you an accurate answer unless I've done 12:57PM
1 2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * both of them.	1 2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
3	Q. Well, you did that with Zone Gourmet,	3	A. I know that at one point we had about     \$2 million in the escrow account saved.
4	right?	4	
5	A. When I left Zone Gourmet, I never 12:57PM	5	When we were discussing selling the
6	came back to Zone Gourmet to help them rebuild	6	company, we had about 2.3, \$2 million in the 12:58PM
7	again. I never went back to any company and		
		7	escrow account saved.
		7	Q. But was the company losing money on
8	tried to help them rebuild again, so I couldn't	в	Q. But was the company losing money on an annual basis? Do you know?
9	tried to help them rebuild again, so I couldn't give you that other side of the equation.	9	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and
8 9 10	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM	9 10	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase 12:58PM
8 9 10 11	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs Diet, at the time of the Asset Purchase	9 10 11	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions
8 9 10 11	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs Diet, at the time of the Asset Purchase Agreement?	8 9 10 11 12	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase the company, they were still giving us decisions on marketing and advertising, so at that point
8 9 10 11 12	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to	9 10 11 12 13	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing
8 9 10 11 12 13	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion	8 9 10 11 12 13	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in
8 9 10 11 12 13 14	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM	8 9 10 11 12 13 14	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM
8 9 10 11 12 13 14 15	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.	8 9 10 11 12 13 14 15	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.
8 9 10 11 12 13 14 15 16	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.  A. From what I recall, probably \$28	8 9 10 11 12 13 14 15 16	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009
8 9 10 11 12 13 14 15 16 17	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.  A. From what I recall, probably \$28  million in revenue, \$30 million in revenue I	8 9 10 11 12 13 14 15 16 17 18	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009 the company was losing money?
8 9 10 11 12 13 14 15 16 17 18	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.  A. From what I recall, probably \$28  million in revenue, \$30 million in revenue I would assume. Something like that. I'm not	8 9 10 11 12 13 14 15 16 17 18	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009 the company was losing money?  A. I don't recall.
8 9 10 11 12 13 14 15 16 17 18 19 20	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.  A. From what I recall, probably \$28  million in revenue, \$30 million in revenue I would assume. Something like that. I'm not sure. I don't want to give you an inaccurate 12:58PM	8 9 10 11 12 13 14 15 16 17 18 19 20	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009 the company was losing money?  A. I don't recall. Q. Do you think that the company's 12:59PM
8 9 10 11 12 13 14 15 16 17 18	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.  A. From what I recall, probably \$28 million in revenue, \$30 million in revenue I would assume. Something like that. I'm not sure. I don't want to give you an inaccurate 12:58PM answer, but it's in that range.	8 9 10 11 12 13 14 15 16 17 18	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009 the company was losing money?  A. I don't recall.  Q. Do you think that the company's 12:59PM financial performance in March of 2009 was
8 9 10 11 12 13 14 15 16 17 18 19 20	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM Diet, at the time of the Asset Purchase Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM You can answer the question.  A. From what I recall, probably \$28 million in revenue, \$30 million in revenue I would assume. Something like that. I'm not sure. I don't want to give you an inaccurate 12:58PM answer, but it's in that range.  Q. And profits?	8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and  Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009 the company was losing money?  A. I don't recall.  Q. Do you think that the company's 12:59PM financial performance in March of 2009 was factored into the sale price?
8 9 10 11 12 13 14 15 16 17 18 19 20 21	tried to help them rebuild again, so I couldn't give you that other side of the equation.  Q. How was the company doing, Chefs 12:57PM  Diet, at the time of the Asset Purchase  Agreement?  MR. KEYHANI: Objection to form to the extent it calls for a legal conclusion and the time that we're talking about. 12:57PM  You can answer the question.  A. From what I recall, probably \$28 million in revenue, \$30 million in revenue I would assume. Something like that. I'm not sure. I don't want to give you an inaccurate 12:58PM answer, but it's in that range.	8 9 10 11 12 13 14 15 16 17 18 19 20 21	Q. But was the company losing money on an annual basis? Do you know?  A. Kevin and Keith Lyon ** and Mr. Rosenbaum, even though they didn't purchase 12:58PM the company, they were still giving us decisions on marketing and advertising, so at that point they changed the whole strategy of the marketing and advertising and we did see a decline in sales based on some of the ideas that they were 12:58PM coming up with.  Q. Do you know whether in March of 2009 the company was losing money?  A. I don't recall.  Q. Do you think that the company's 12:59PM financial performance in March of 2009 was

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1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	of the performance of the company?	2	single year continued to drop.
3	A. I was coming up with advertising and	3	Q. When was this email that Kevin Glodek
4	marketing ideas. That's what I do. And Keith	4	sent you with the offer of employment?
5	Lyon, who was the CEO for Kevin, was shooting 12:59PM	5	MR. KEYHANI: Objection to form. 01:01PM
6	every one of my ideas down.	6	A. He offered me that personally in
7	So at that point I was not doing the	7	Allenwood when he took the ride eight hours,
8	marketing and the advertising for that last year	8	four hours there and four hours back. He made
9	at all, so without me doing the marketing, once	9	me that offer there.
10	again, you know, I have that formula and if they 12:59PM	10	Q. And you, correct me if I'm wrong, but 01:01PM
11	wouldn't let me use my formula, there will be a	11	you said that he sent out an email to the
12	decline.	12	investors notifying them that you were coming
13	<ul> <li>Q. My question was did anyone tell you</li> </ul>	13	back?
14	that the reason the company didn't get \$10	14	A. That is correct.
15	million or \$1 million was because of its 01:00PM	15	Q. And do you recall approximately when 01:01PM
16	financial performance?	16	that was?
17	MR. KEYHANI: Objection. Asked and	17	A. It was I came home August 20th.
18	answered.	18	Within a month. Within a month after that.
19	MR. O'BRIEN: Not answered.	19	Q. So September of 2011?
20	A. I wasn't speaking to anyone because I 01:00PM	20	A. It could have been anywhere from 01:01PM
21	was away and I didn't have, you know, Alex or	21	August after he visited me. It could have been
22	Misha or anybody else. What I was told is what	22	let me give you something, a better gauge
23	we got and that was it. But from my	23	because he might have sent the email out to the
24	understanding is, you know, without the	24	investors after he had the meeting with me in
25	marketing and the advertising, the company every 01:00PM	25	Allenwood. So let's say it could have been from 01:02PM
2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * anywhere late July to September, within that	1 2	<ul> <li>ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY under oath so I want to make sure I'm giving you</li> </ul>
3	range.	3	the accurate number.
4	And when I declined, he was upset	4	Q. Sometime in 2013.
5	because he said he already sent an email to all 01:02PM	5	Q. Sometime in 2013.
			Is that your best answer? 01:03 DM
6	·		Is that your best answer? 01:03PM
6 7	the investors letting them know I'm coming back,	6	A. It could have been 2013, yeah. Close
	the investors letting them know I'm coming back, so he was a little bit upset over that.	6	A. It could have been 2013, yeah. Close to it I would think, yes.
7	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating	6 7	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before
7	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?	6 7 8	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.
7 8 9	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM	6 7 8 9	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea 01:04PM
7 8 9 10	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we	6 7 8 9	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea 01:04PM with anybody else about creating a competing
7 8 9	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.	6 7 8 9 10	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea with anybody else about creating a competing company?
7 8 9 10 11 12	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.  Pretty much I got involved with	6 7 8 9 10 11	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea with anybody else about creating a competing company?  MR. KEYHANI: Objection to form.
7 8 9 10 11 12 13	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.	6 7 8 9 10 11 12	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea with anybody else about creating a competing company?  MR. KEYHANI: Objection to form.  A. When you say anyone else.
7 8 9 10 11 12	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.  Pretty much I got involved with helping Mr. Zazza with the DigiPBX, doing sales	6 7 8 9 10 11 12 13	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea with anybody else about creating a competing company?  MR. KEYHANI: Objection to form.
7 8 9 10 11 12 13 14 15	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.  Pretty much I got involved with helping Mr. Zazza with the DigiPBX, doing sales for that. Pretty much, yeah, really didn't do 01:03PM	6 7 8 9 10 11 12 13 14	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea 01:04PM with anybody else about creating a competing company?  MR. KEYHANI: Objection to form.  A. When you say anyone else.  Q. When did you tell somebody? When was 01:04PM
7 8 9 10 11 12 13 14 15	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.  Pretty much I got involved with helping Mr. Zazza with the DigiPBX, doing sales for that. Pretty much, yeah, really didn't do 01:03PM anything until, you know, until I guess a couple	6 7 8 9 10 11 12 13 14 15	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea 01:04PM with anybody else about creating a competing company?  MR. KEYHANI: Objection to form.  A. When you say anyone else.  Q. When did you tell somebody? When was 01:04PM the first time you said to somebody hey, I've
7 8 9 10 11 12 13 14 15 16 17	the investors letting them know I'm coming back, so he was a little bit upset over that.  Q. When did you first consider creating another diet delivery company?  A. Not when I first came home. I mean 01:02PM we had a noncompete so I had to make sure we honored the noncompete.  Pretty much I got involved with helping Mr. Zazza with the DigiPBX, doing sales for that. Pretty much, yeah, really didn't do 01:03PM anything until, you know, until I guess a couple years after, a year or a year-and-a-half after,	6 7 8 9 10 11 12 13 14 15 16	A. It could have been 2013, yeah. Close to it I would think, yes.  The noncompete was already before we opened, the noncompete was already done.  Q. When did you communicate your idea 01:04PM with anybody else about creating a competing company?  MR. KEYHANI: Objection to form.  A. When you say anyone else.  Q. When did you tell somebody? When was 01:04PM the first time you said to somebody hey, I've got this great idea of starting up a new
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2	Q. That was just a for instance.	You can answer the question.
3	Did you make any search anywhere for	3 A. Correct.
4	documents in connection with this lawsuit?	4 Q. How did you come up with the name
5	A. I know Mr. Zazza did that of course. 01:10PM	5 Lean Chefs? 01:11PM
6	Q. But did you personally do that?	<ol> <li>A. Once again, the same way; pretty much</li> </ol>
7	A. I don't deal with servers and things	7 looking at a bunch of names, going through a
8	like that so I don't know. I don't know where	8 list, going onto, let's say, GoDaddy domain, Buy
9	to look. I'm not a technology guy.	9 domain, seeing what's available and then
10	Q. Is the answer to my question no? 01:10PM	whatever was available, that's how you determine 01:12PM
11	MR. KEYHANI: Objection to form.	11 a name. Same way I've always done it.
12	BY MR. O'BRIEN:	Q. And just so that we're clear, I'm not
13	Q. You can answer.	13 asking you how you chose to determine whether a
14	MR. KEYHANI: You can answer the	14 name you were thinking of was free to use. I
15	question. 01:10PM	was asking how did you come up with names to 01:12PM
16	A. Personally I don't I'm not a	even search if they were created.
17	technology guy. That's not what I do. So, you	<ol> <li>A. Just brainstorming.</li> </ol>
18	know, personally do where would I look? I	Q. And with whom did you brainstorm?
19	don't know where I would look.	19 A. Mr. Zazza.
20	Mr. Zazza could find anything. With 01:10PM	Q. Where were you when you brainstormed? 01:13PM
21	email, he would be able to find that himself.	A. I don't recall. It could have been,
22	Q. So you personally did not undertake	you know, a phone conversation. It could have
23	to search for any documents, correct?	been in person. I'm not sure.
24	MR. KEYHANI: Objection. Asked and	I mean brainstorming is not a
25	answered. 01:10PM	one-time thing. It's just continuously coming 01:13PM
2	up with names and names and names, and what do	<ul> <li>* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY</li> <li>Q. How many names other than Lean Chefs</li> </ul>
3 4 5 6	you think and back and forth until you have a bunch names and then you see what's available, and then you pick which one you feel is your 01:13PM best.	Q. How many names other than Lean Chefs did you come up with to search for?  A. We go through hundreds. Hundreds. We just keeping making up names and making up 01:14PM names and making up names, and some will stick,
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1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *
2	choices.	2	BY MR. O'BRIEN:
3	Back in the days, it was zone. I	3	Q. Do you remember what you paid for it?
4	would come up with a bunch names for zone	4	A. I'm not sure. I don't want to give
5	because zone was the hot topic, the hot name. 01:15PM	5	you the wrong answer. I'm not sure. 01:16PM
6	So it's just whatever the industry is.	6	It was definitely not a regular
7	Q. What were some of the other names	7	domain for like \$9 or \$10. I think it was
8	that were in contention?	8	something that there was a premium on that. It
9	<ol> <li>I don't recall. Once we throw a name</li> </ol>	9	could have been a thousand or two. I'm not
10	out, it's just a name. It's either it wasn't 01:16PM	10	sure. Once again, I don't want to give you an 01:17PM
11	available, so I really don't know what the other	11	inaccurate number.
12	names are.	12	(Plaintiff's Exhibit 3, Defendants'
13	Q. The domain name for Lean Chefs was	13	Supplemental Responses and Objections to
14	available, correct?	14	Plaintiff's First Set of Interrogatories,
15	A. To purchase, yes. 01:16PM	15	marked for identification, as of this
16	Q. And you did purchase it?	16	date.)
17	A. Yes.	17	BY MR. O'BRIEN:
18	Q. When?	18	Q. Have you seen what we marked as
19	I don't recall, but I know we did	19	Exhibit 3 before?
20	purchase the name. 01:16PM	20	A. I don't recall. 01:17PM
21	<ul> <li>Q. You have a record of that purchase,</li> </ul>	21	Q. Do you understand that the plaintiff
22	correct?	22	in this case has made certain requests for
23	A. I'm sure we do.	23	information?
24	MR. O'BRIEN: I call for the	24	A. Okay. Yes. Based on this.
25	production of that record. 01:16PM	23	Q. If you look at page 3 of this 01:18PM
	Page 108		Page 109
,	Page 108	,	Page 109
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1 2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *
2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * document, do you recall providing any	2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * My only question to you is, do you
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2 3 4 5	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * document, do you recall providing any information in response to the requests made in this document?  MR. KEYHANI: Take a moment to look 01:18PM	2 3 4 5	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * My only question to you is, do you recall providing information A. Which question exactly are you Q. Any of the questions. 01:20PM
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	Page 130		Page 131
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	could help us and give us the best rates.	2	I mean pretty much I would say no. I
3	Q. And the mail service takes care of	3	would say they just mail out, you know, what we
4	taking the names that you give it and ensuring	4	give them and if something bounces back and it
5	that the addresses are placed on the fliers, 01:45PM	5	comes back to Select Mail, then they would just 01:47PM
6	correct?	6	take it off the list, because why mail something
7	A. They would do the fulfillment on it	7	again if the address is no good.
8	and they would mail it, yes.	8	Q. So you don't know if you have anybody
9	Q. Did you hire a company such as that?	9	that takes the lists that you provide and before
10	A. Yes. Yes. To do that type of 01:46PM	10	the mailing goes out, tries to determine how 01:47PM
11	fulfillment for us, yes.	11	many of the addresses are no longer good?
12	Q. And who was that?	12	Not that I recall.
13	A. I forgot the exact name.	13	Q. Is there any industry standard for
14	Q. Was it Select Mail?	14	percentage of bad addresses in a list?
15	A. Select Mail, that's it, um-hmm. 01:46PM	15	A. Not that I know of. I'm sure there's 01:47PM
16	Q. When were they hired?	16	numbers, but I'm not aware of that.
17	A. I don't recall. I don't want to give	17	Q. When was your first mailing to
18	you the wrong date.	18	prospective customers by Lean Chefs?
19	Q. Does Select Mail scrub the lists that	19	A. Possibly December 2013. Right when
20	you give to it? 01:46PM	20	we opened, right around then. 01:48PM
21	MR. KEYHANI: Objection to form.	21	Q. Where did you get the names and
22	A. Do they scrub the list? I'm not sure	22	addresses to mail to?
23	if they scrub it to see if people moved. We	23	A. The way we got our names was from
24	used to do that with the old company. I'm not	24	Epsilon, which is a data company.
25	sure. 01:47PM	25	Also purchased names at the lead 01:48PM
2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	show, which was **Leadcom and Ad Tech, so it	2	of purchases of names that you made at the shows
3	could have been from I'm not really sure	3	that you mentioned?
4	where they came from, but probably one of those	4	A. No, I don't. We have a receipt that
5	two I would have to assume. 01:49PM	5	we went to the show. It cost us I think \$750 01:50PM
6	Q. Do you know?	6	
			each to go to the show, and we went to the show
7	<ul> <li>A. To be accurate, I would have to I</li> </ul>	7	each to go to the show, and we went to the show to get data for diet. So I believe we have the
7 8	A. To be accurate, I would have to I don't want to assume, but I would think that it	7	
			to get data for diet. So I believe we have the
8	don't want to assume, but I would think that it	8	to get data for diet. So I believe we have the receipt for the
8 9 10	don't want to assume, but I would think that it could have been a combination of both or it	9	to get data for diet. So I believe we have the receipt for the Q. Attendance, right?
8 9 10	don't want to assume, but I would think that it could have been a combination of both or it could have I'm not sure of the exact amount 01:49PM	9 10	to get data for diet. So I believe we have the receipt for the Q. Attendance, right? A. Yes, we do. And we went there to get 01:50PM
8 9 10 11	don't want to assume, but I would think that it could have been a combination of both or it could have I'm not sure of the exact amount 01:49PM we mailed. Maybe it was 50,000. If it was,	9 10 11	to get data for diet. So I believe we have the receipt for the Q. Attendance, right? A. Yes, we do. And we went there to get 01:50PM data for diet.
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8 9 10 11 12 13 14	don't want to assume, but I would think that it could have been a combination of both or it could have I'm not sure of the exact amount we mailed. Maybe it was 50,000. If it was, then it was probably from Epsilon.  Q. You have invoices from those sellers of names, right?	8 9 10 11 12 13	to get data for diet. So I believe we have the receipt for the Q. Attendance,right? A. Yes, we do. And we went there to get 01:50PM data for diet. Q. No invoice, Bill of Sale or any other document which shows that you made any purchase at those shows?
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	Page 138		Page 139
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *
2	A. A customer of Chefs Diet, I mean the	2	He was given a list from Misha Podlog, that's
3	industry, I don't know if you're familiar with	3	correct. If that's the list that you are
4	the industry, but a lot of these clients, they	4	talking about, I just became aware of that
5	bounce around to all these different companies. 01:56PM	5	recently with this case. 01:57PM
6	So I'm not sure what is when you say customer	6	Q. And in addition to a list of active
7	list it confuses me because I'm in the aware of	7	customers of Chefs Diet, were you aware that
8	a customer list.	8	Mr. Zazza also had a list of inactive customers
9	Are you saying that customers that	9	of Chefs Diet?
10	they market to? Is that what you're saying? 01:56PM	10	A. You would have 01:57PM
11	Q. Listen to my question.	11	MR. KEYHANI: Objection to form you
12	Did you understand at the time that	12	can answer.
13	you were excellencing your marketing program for	13	A. You have to ask Mr. Zazza about that.
14	Lean Chefs that Mr. Zazza had in his possession	14	Q. I will, but I'm asking you, were you
15	a list of present customers of Chefs Diet? 01:56PM	15	aware 01:57PM
16	MR. KEYHANI: Objection to form.	16	A. Was I aware no, you have to ask
17	Calls for facts not on the record but you	17	Mr. Zazza about that.
18	can answer the question.	18	Q. Do you, as you sit here today, have
19	MR. O'BRIEN: I'm just asking him	19	an understanding that at the time you started
20	questions. 01:56PM	20	operations of Lean Chefs, Mr. Zazza had a list 01:57PM
21	A. I became aware of a list that was	21	of inactive customers of Chefs Diet?
22	sent to Mr. Zazza as we're going through this I	22	MR. KEYHANI: Objection. Asked and
23	guess litigation, so I became aware of the fact	23	answered. But you can answer the question.
24	that there was a list sent to Nick, Mr. Zazza,	24	A. You have to ask Mr. Zazza.
25	in 2010 from one of the partners of Chefs Diet. 01:57PM	25	Personally, I'm not aware as we're doing this 01:58PM
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	case now and we're going through the data and	2	MR. O'BRIEN: Leave it at that.
3	Mr. Zazza was telling me that, you know, in 2010	3	MR. KEYHANI: I have.
4	he received a list from Misha Podlog and some of	4	A. And again when you say
5	the names I guess that were given to us of 01:58PM	5	MR. O'BRIEN: Let me clear it up. 01:59PM
6	clients that were solicited to, some of them	6	BY MR. O'BRIEN:
7	were on that list and some of those clients were	7	Q. The list that you just explained you
8	actually on the list of the data that we bought	8	became aware of
9	at the shows. So I became aware of this during	9	A. Yes.
	at the shows. So I became aware of this during this case. 01:58PM	9 10	<ul><li>A. Yes.</li><li>Q. That Mr. Zazza had in his possession 01:59PM</li></ul>
9			
9 10	this case. 01:58PM	10	
9 10 11	this case. 01:58PM  Q. And did Lean Chefs send fliers to the	10 11	Q. That Mr. Zazza had in his possession 01:59PM
9 10 11 12	this case. 01:58PM  Q. And did Lean Chefs send fliers to the people on the list that Mr. Zazza had?	10 11 12	Q. That Mr. Zazza had in his possession 01:59PM  A. Right, that was given to him from
9 10 11 12 13	this case. 01:58PM  Q. And did Lean Chefs send fliers to the people on the list that Mr. Zazza had?  MR. KEYHANI: Objection to form.	10 11 12 13	Q. That Mr. Zazza had in his possession 01:59PM  A. Right, that was given to him from Misha Podlog.
9 10 11 12 13	this case. 01:58PM  Q. And did Lean Chefs send fliers to the people on the list that Mr. Zazza had?  MR. KEYHANI: Objection to form.  Had, when, where, what? Which list?	10 11 12 13 14	Q. That Mr. Zazza had in his possession 01:59PM   A. Right, that was given to him from Misha Podlog. Q. In 2010?
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	Page 142		Page 143
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	can answer the question.	2	Q. Listen to my question, okay? Because
3	A. If they were sent, it wasn't	3	mine was a little different.
4	intentional. But if some of those names, the	4	A. Okay.
5	names that you have given us that were mailed 01:59PM	5	Q. You said that you isolated where the 02:01PM
6	to, they came from, we've isolated where they've	6	names came from and some of the names were on
7	come from and some of the names were on the list	7	the list that was given to Mr. Zazza in 2010 and
8	that was given to Mr. Zazza in 2010 and some of	8	some of the names were on the list lists that
9	the names were on the leads on the data that	9	you purchased on the show.
10	was purchased at the show. Once again, not 02:00PM	10	A. Yes. 02:01PM
11	intentional.	11	<li>Q. Okay. My question to you is, how do</li>
12	Q. And how do you know that?	12	you know that?
13	Because the way we build the routes	13	<ol> <li>Because I became aware of it during</li> </ol>
14	in the area I would tell Mr. Zazza I would need	14	this case.
15	names for certain areas so it was all done 02:00PM	15	Q. How did you become aware of it? 02:01PM
16	through geographic in order to keep the routes	16	<ol> <li>It was brought up to me from</li> </ol>
17	growing because you have drivers and you want to	17	Mr. Zazza.
18	make sure the drivers continue to have stops	18	MR. KEYHANI: I want to note an
19	otherwise they're not going to work for you. So	19	objection to form because you say names I
20	I would just tell Mr. Zazza I need X amount of 02:00PM	20	don't know what names you're talking about 02:01PM
21	names in a certain area to mail and he would	21	but if you understand the question, you can
22	send me the list. And you know he has hundreds	22	absent it.
23	of thousands of names so he would pull it	23	MR. O'BRIEN: I think we're pretty
24	probably based on the area. So with that said,	24	clear.
25	I know it was never done intentional. 02:00PM	25	A. Once again you're saying customers, 02:01PM
	Page 144		Page 145
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	people that Chefs Diet markets to, is that what	2	that data has been hit seven years in a row it
3	you're saying?	3	eat actually probably some of the worse data you
4	Q. People specifically mailed to.	4	want to get involved with definitely that
5	A. That Chefs Diet mails to? 02:01PM	5	wouldn't be our choice. 02:02PM
6	Q. No.	6	Q. When you say that the list that was
	See that data you have to understand		
7		7	
7		7	given to Mr. Zazza in 2010 by Misha Podlog,
	one thing, that if we would have thought at any time that that data was from Chefs Diet, you		
8	one thing, that if we would have thought at any	8	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?
8	one thing, that if we would have thought at any time that that data was from Chefs Diet, you	8	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you? A. Yes.
8 9 10	one thing, that if we would have thought at any time that that data was from Chefs Diet, you know, that's not great data. I wouldn't that 02:02PM	9 10	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?  A. Yes. Q. You have no personal knowledge of 02:03PM
8 9 10 11	one thing, that if we would have thought at any time that that data was from Chefs Diet, you know, that's not great data. I wouldn't that 02:02PM type of data. We wouldn't waste our time mailing	9 10 11	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?  A. Yes. Q. You have no personal knowledge of 02:03PM that, right?
8 9 10 11	one thing, that if we would have thought at any time that that data was from Chefs Diet, you know, that's not great data. I wouldn't that 02:02PM type of data. We wouldn't waste our time mailing to that type of data because Chefs Diet doesn't	8 9 10 11 12	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?  A. Yes. Q. You have no personal knowledge of 02:03PM that, right? A. I wasn't here in 2010.
8 9 10 11 12 13	one thing, that if we would have thought at any time that that data was from Chefs Diet, you know, that's not great data. I wouldn't that 02:02PM type of data. We wouldn't waste our time mailing to that type of data because Chefs Diet doesn't advertise. They have no money for advertising	8 9 10 11 12	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?  A. Yes. Q. You have no personal knowledge of 02:03PM that, right? A. I wasn't here in 2010. Q. So you have no personal knowledge of
8 9 10 11 12 13	one thing, that if we would have thought at any time that that data was from Chefs Diet, you know, that's not great data. I wouldn't that 02:02PM type of data. We wouldn't waste our time mailing to that type of data because Chefs Diet doesn't advertise. They have no money for advertising as far as I understand. They're not on TV,	8 9 10 11 12 13	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?  A. Yes. Q. You have no personal knowledge of 02:03PM that, right? A. I wasn't here in 2010. Q. So you have no personal knowledge of that, right?
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8 9 10 11 12 13 14 15 16	one thing, that if we would have thought at any time that that data was from Chefs Diet, you know, that's not great data. I wouldn't that 02:02PM type of data. We wouldn't waste our time mailing to that type of data because Chefs Diet doesn't advertise. They have no money for advertising as far as I understand. They're not on TV, they're not on radio. So from what I 02:02PM understand, that data is beat up. All they do is call that data every single day and harass	8 9 10 11 12 13 14 15 16	given to Mr. Zazza in 2010 by Misha Podlog, that's what he told you?  A. Yes. Q. You have no personal knowledge of 02:03PM that, right? A. I wasn't here in 2010. Q. So you have no personal knowledge of that, right? A. I wasn't there. Unless I was cc'd 02:03PM where I was at, which was impossible so, no. Q. And when you say that it was given to
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	Page 166		Page 167
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	marked for identification, as of this	2	<li>Q. My question was just who made the</li>
3	date.)	3	determination. I take it it was you?
4	BY MR. O'BRIEN:	4	<ol> <li>It was me from the drivers letting me</li> </ol>
5	Q. Let me show you what we marked as 03:31PM	5	know the areas to me that I would figure it out 03:33PM
6	Exhibit 7 for identification. Again, that's	6	exactly what area needed help.
7	your address at the top, right? You sent this?	7	<ul> <li>Q. Down about a little less than halfway</li> </ul>
8	A. Um-hmm.	8	down it says Lisa, this is for the mailer
9	Q. In January of 2014, who determined	9	tomorrow to New Jersey and for half the
10	how often the company would make mailings? 03:32PM	10	fulfillment for next week's 25,000 drop? 03:33PM
11	A. Who would determine that? Pretty	11	A. Okay.
12	much based on the geographic of the routing, I	12	<ul> <li>Q. This is mid-January and the previous</li> </ul>
13	would use that as a gauge. So if the drivers	13	exhibit was late December. Does that help you
14	will tell me they need more stops let's say in	14	remember how often mailings were made at the
15	New Jersey, then I would do a mailing in New 03:32PM	15	beginning of Lean Chefs? 03:33PM
16	Jersey. If they want to fill up routes because	16	A. It's just part of our advertising
17	they have certain employees that work in each	17	campaign. I mean we're doing radio too.
18	one of these areas and if they don't have stops	18	<ol> <li>I'm just asking about the mailings.</li> </ol>
19	then it's going to lose the drivers. When he	19	A. Right. It's a combination of
20	would let me know certain routes are down that 03:32PM	20	everything. You can look at one thing but it's 03:33PM
21	would help plea to determine where we're going	21	not one thing. It's a combination of
22	to do the drops to and if the routes were going	22	everything. If you're looking at the whole
23	well, then I would pretty much not have to do	23	picture yes we did some mailings, some radio, a
24	mailers around I would go more with TV and radio	24	little bit of everything we did, you know,
25	but other way mailers targets areas. 03:32PM	25	during that time. 03:34PM
	Page 168		Page 169
1	+ BOUGH COMPLETE THE COMPLETE ON THE COMPLETE		
	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY * O. Who is George Fiala?	1 2	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY O. That's one of the things he gets paid
3	ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *     Q. Who is George Fiala?     A. Select Mail.		Q. That's one of the things he gets paid
	<ul><li>Q. Who is George Fiala?</li><li>A. Select Mail.</li></ul>	2	Q. That's one of the things he gets paid to do, right?
3	Q. Who is George Fiala?	2	<ul><li>Q. That's one of the things he gets paid to do, right?</li><li>A. Scrubbing the list? No it's mailing.</li></ul>
3	<ul><li>Q. Who is George Fiala?</li><li>A. Select Mail.</li><li>Q. You got an address at the bottom</li></ul>	2 3 4	Q. That's one of the things he gets paid to do, right?  A. Scrubbing the list? No it's mailing. If you look at his invoice, there's nothing in 03:35PM
3 4 5	Q. Who is George Fiala? A. Select Mail. Q. You got an address at the bottom pipeline.com, is that a different company? 03:34PM	2 3 4 5	<ul><li>Q. That's one of the things he gets paid to do, right?</li><li>A. Scrubbing the list? No it's mailing.</li></ul>
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	Page 170		Page 171
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2	it's customer service also. It's the whole	2	us for the most part we try to make it their
3	experience on our program. With that said, we	3	experience even if they have a complaint we try
4	don't get a lot of cusp complaints but if we do	4	to rectify it and compensate them and make them
5	get a complaint, it gets addressed immediately. 03:36PM	5	happy. 03:37PM
6	Q. Again, thank you for that. But my	6	(Plaintiff's Exhibit 8, Email dated
7	question was does Lean Chefs keep a record of	7	7/22/14 from Murawsky to
8	customer complaints?	8	Support@leanchefs.com with attachment,
9		9	Bates stamped LC NATIVE 85.001 through
10	A. That's a data question. Once again I do sales, marketing. I have my hands in a 03:36PM	10	402.001, marked for identification, as of
	, , , , , , , , , , , , , , , , , , , ,	11	
11	little bit of everything but I don't know	12	this date.)
12	exactly how that's kept. So I don't want to		BY MR. O'BRIEN:
13	give you the wrong answer.	13	Q. Let me show you what we marked as
14	Q. When a customer calls to complain, is	14	Exhibit 8 for identification. I'll represent
15	it brought to your attention? 03:36PM	15	that it's a number of emails of different dates. 03:38PM
16	A. We have a lot of customers. If they	16	Have you have seen any of those
17	brought up every complaint or every happy	17	before?
18	client, I mean it would inundate my day, so no I	18	<ul> <li>A. Jodie Kramer. That was during the</li> </ul>
19	don't hear everything that's going on.	19	storms in February, Jodie Kramer came back on
20	Q. Do you hear some things that are 03:37PM	20	the program months later, loved the program and 03:38PM
21	going on with respect to customer complaints?	21	she was compensated, we gave her free days and
22	A. Periodically I'll hear, you know, by	22	she became a happy client and did nothing but
23	being involved in the company, I might hear	23	praise the program thereafter but unfortunately
24	things from time to time but I make sure	24	with the storm, she couldn't get her delivery.
25	everything is addressed. Every customer leaves 03:37PM	25	Q. You've seen that email before? 03:39PM
1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY *	1	* ROUGH - CONFIDENTIAL - ATTORNEYS' EYES ONLY
2	A. I haven't seen this email but I know	2	Exhibit 9 for identification. That's your
3	Jodie Kramer.	3	email, right?
4	Q. That was my question. Have you seen	4	A. Yes.
5	any of these emails before? 03:39PM	5	Q. You say, we will re-mail what we have 03:41PM
6	A. I get a lot of emails that come	6	left to this list again in two weeks.
7	through but I don't read every one of them so	7	What does that mean?
8	I'm not really sure.	8	<ol> <li>I would think based on the email</li> </ol>
9	Q. When they come through	9	before that from list a complete list of Jeff it
10	A. Customer service deals with it. 03:39PM	10	from Jeff at sewn elite, this includes 03:41PM
11	Q. And do you know whether customer	11	addresses, emails and phone numbers, so based on
12	service keeps a record	12	the email before that, I would assume that
13	A. I'm not sure. I'm not sure.	13	that's the list. We took over all the clients
14	THE REPORTER: Wait until he finishes	14	from Zone Diet Elite during the summer when they
15	his completely because the record will not	15	went out of business. They called us and they 03:41PM
16	make any sense.	16	said they were looking at a company to service
17	A. I'm sorry, that was the same question	17	their clients because they couldn't afford to
0.576.67	as before.	18	feed them similar to what happened in the past
18	(Plaintiff's Exhibit 9, Email dated	19	from Zone Gourmet. They said that being that we
	A	20	have the best quality in the industry, that they 03:42PM
18	8/27/14 from Arthur Vincent to Fiala and		
18 19	8/27/14 from Arthur Vincent to Fiala and others with attachment, beginning with Bate	21	want us to service their clients so we fed their
18 19 20	others with attachment, beginning with Bate	933000	want us to service their clients so we fed their clients, their database for one week for free
18 19 20 21 22	others with attachment, beginning with Bate stamp LC NATIVE 310.001, marked for	21	clients, their database for one week for free
18 19 20 21 22 23	others with attachment, beginning with Bate stamp LC NATIVE 310.001, marked for identification, as of this date.)	21 22	clients, their database for one week for free and they gave us their database in exchange for
18 19 20 21 22	others with attachment, beginning with Bate stamp LC NATIVE 310.001, marked for	21 22 23	clients, their database for one week for free